

Business Ethics: A Social Responsibility of Business

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Abstract

Business ethics studies the appropriate business policies and practices adopted in the context of business disciplines including corporate governance, insider trading, bribery, discrimination, corporate social responsibility and discretionary responsibilities. Business ethics is currently considered to be a fundamental part of the decision making process within an organization. Issues related to business ethics have gained prominence in the recent changing business landscape. The concern of investors in emerging markets has led to an emphasis on the quality of management as well as the ethical framework of the businesses and the decision process taken in them.

The paper presented attempts to shed light on the above. Because in order for a business to run smoothly it is necessary to find out how individual ethical standards apply to the activities and goals of a business enterprise. At the same time it becomes necessary to discuss the related ethical standards and new ethical problems emerging in the context of business.

Key Words: *Business Ethics, Organisation, Shareholders, Customers, Competitors and Social Responsibility.*

Introduction:

Few years ago only that business organisation was considered good which was earning profit for its owners, but today the situation is absolutely changed. Today the responsibility of business is not limited to its owners but it has assumed large dimensions. Business has to look towards employees, consumers, suppliers, competitors, government, community and even the world happened to be the other parties. The responsibility of business, which includes the satisfaction of these parties along with owners, is called the social responsibility of business.

Business ethics: Means the ideas to be adopted in the field of business. In respect of business, business ethics means discharging of responsibility in respect of all the parties related with business such as shareholders, customers, suppliers, competitors, society and government. It is a moral duty towards all these according to modern point of view the

objective is to discharge its moral responsibility towards all parties concerned and also earn profit simultaneously. Today this point of view is in vogue it can therefore be said that the importance of ethics has now been recognised in business.

1. Selfimposed discipline- The first important feature of a business ethics is the self-imposed discipline. It means business ethics must be voluntary business people must accept the business ethics themselves. It should not be legally enforced. A Thriving Business is like a mature tree with many branches and all branches as fertile, but each tree depends on the roots and roots of the soil and supports the tree. Employees who are bound to a few basic principle of company are called ethics.
2. Based on moral and social values- Business ethics is based on moral and social values includes moral and social principles (Rules) for doing business. This includes self-control consumers protection and welfare, community services, fair treatment of social groups and non- use of others.
3. Ensure protection for social groups- Business ethics protects different social groups, such as consumers, employees, small businesses, government, shareholders, creditors and so on.
4. Code of conduct- Business ethics is a code of conduct, it tells us what we should not do for Welfare of society and every company should follow this code of conduct.
5. Providing a basic framework- business ethics provides a basic framework for doing business, social, cultural economic, legal and other business restriction things must be done within these limits.
6. Training and guidance are required- Entrepreneurs must receive proper training and guidance before business ethics is introduced. Entrepreneurs must be motivated to use business ethics be aware of the benefits of using business ethics. Trade associates and chambers of commerce must also actively participates in this matter.

After all there has been a lot of discourse about the integration of ethics in the business case process. This is because many companies have completely lost business ethics. It can be reduced if you think of quick solution to the unethical behaviour of the facility. As discussed earlier, ethics forms the basis of a beneficial foundation and can ensure that the best companies in the world have a solid ethical foundation many entrepreneurs forget the importance of ethical practices in business matters, such as daily confusion. Companies with strong ethical grounds are however very easy to establish themselves in the market. Market

professionals and professionals consider ethics as a religious sermon to follow. Sometimes it is difficult for a company to think and strictly adhere to ethics and moral, but facilities that determine ethical codes of conducts do not have these problems. The good ethical behaviour of such a company can be seen in business practices, that is why the best companies in the world are considered the most ethical. There are eight aspects that form the basis for an ethical basis.

Respect- To lay the foundation for building a strong honour you must be surrounded by people who can not only be respected but who can give respect does not mean that everything happens automatically. No doubt the good plaza staff will do their jobs and do their jobs carefully, but they will need instructions and training time to time, where there is respect there is trust, things can go faster and micro-management may not be necessary. In general business people do not want to do business with people who are diligent. That is why people with low valuation show no respect for colleagues, customers, suppliers, and so on when trust is shocked a person can try to recreate the same.

Honour- In a good ethical environment there are fundamentally morally upright employees. These are individuals who are role models for others to work ethically. It is important that the manager gives glamour to a star as a workplace executive. People who go out of their goals must be respected and grateful. The facility will certainly only grow if you value the income your facility provides from time to time .because these are individuals who have developed facilities.

Integrity- It is important note that integrity is one of the key benefits of a business. An honest man is not essentially a preacher. A match is a feeling of pride and standing in your own words. If your actions are incurable or unacceptable, you are responsible for the some action. An important principle of sincerely is that we have to do what we want other people to do for us. People with low self- esteem are abstracts to business growth, such people not only have a negative impact on other employees but they also mislead suppliers and customers. If you make mistake, people will ultimately not believe in the person going to food plaza. Not only do such people have a negative impact on other employees, they can also destroy suppliers and customers. Distrust will spread and ultimately people will not have confidence in the person going to the food plaza. It is worth mentioning that a person with low self-esteem can sell the value of a party to make money. By such an action a person can succeed, but in the long term a person will suffer because of unethical behaviour.

Customer oriented- No company can exist without customer. If your company is not customer oriented, you do not have time to be there. Your company should concentrate on the products you buy. It is the job of the company to follow the practice because a business decision affects not only the stakeholders, partners but also the whole society. It is the ethical duty of the company to focus on customer requirement. Selling materials with lower standard can damage, as well as ethics.

Result oriented- All facilities are finally on success. It is focused on the result that ethics is combined with it. The goal is to hold on to established values and a good framework with a view to the best results. Facility leaders help their team to achieve the result they have named. We offer donation to all employees of the facilities who can achieve successful results. It is well known that the performance of ethical parties is not just numbers and statistics. These results are a roadmap for the future and ethics is absorbed.

Taking Risk- Risk factors are feature of the company. Ethical provisions are not afraid of acceptance risk, but ethics is successful and runs a risk. It does not always come from following a safe path in business. There are some dangers when introducing boxes and big thoughts a food plaza. It is important that the facility recognizes the contribution of the person taking the risk. Taking risk is not a threat to the value and principles of the workplace. It is known that facilities compensate employees who take risks. Aside from corporate houses, this practice is widespread in the military, where officers and soldiers are rewarded by showing exceptional courage while taking life threatening risks.

Passion- The facility values people with genuine ambition and ambition for work. People who are passionate are not only paid, but do the same as happiness. They are people who volunteer hard, People who work hard and strongly believe that their efforts can bring about change. On the other hand, it is only employees who are not interested in the facility that earns the time and do not appreciate the cultivation of the workplace or facility.

Stubbornness- Patients with patience are assets of the establishment. Such individuals are self-directed and will continue to work when the desired results are not achieved. Persisting employees will work hard for honour and integrity. Customers are the most for such employees. It is very important that facility manager recognize the time and effort of such employees. Leaders must ultimately emphasize the importance of these values to build a solid foundation for the founding. If the employer of the facility tries to exaggerate or

exaggerate, another possibility must be offered to improve the access path. The company must take action and demand that such differences are not overlooked.

Performance- The mission of the company is to examine the costs and performance of each value-creating activity and to find ways to improve. It the company must estimate the costs and performance of its competitors on the basis of their own costs and performance. The facility must continue to study the best practices of the world's best companies.

Successful Establishment- The success of the company depends not only on how well each department has performed its work, but also on how well different department activities have been coordinated. Very often company departments perform to maximize their profits. The credit department can take a long time to issue bad loans by checking the credit of potential customers. For the moment the customer waits and the seller is frustrated. The department of transportation transports the cargo by rail to save money and the customer decide to wait again. When all departments become Watertight, the delivery of client services to character becomes slower. This is sometimes controversial to place more emphasis on the smooth management of ethical business processes that must be includes:

1. **Market sensing process:** All activities related to collecting market information, disseminating information within the facility and taking the same actions.
2. **New process of research:** Development and release of new fast and high quality products within a budget.
3. **Acquisition Process of Customers:** All activities include defining the target market and researching new customers.
4. **Customer Relationship Management Process:** Every customer needs a deeper, more intense understanding and the process of building relationship and offers.
5. **Implementation management process:** Activities related to order acceptance and approval, timely delivery of goods and payment assembly .the ethical behaviour of the facility helps the way.
6. **Highlights Desirable Behaviour:** Behaviour-based banners indicate that ethical behaviour is considered a major problem and that the fair values of the company are manipulated. These standards take into account the greatest implications. Index the ethical situation and the expected behavioural consequences associated with this situation. Behavioural standards improve people's awareness of ethical issues in the office and emphasize desired responses.

7. Promoting trust: Established trust increases when managers emphasize and pay attention to goodwill and collaborates with employees to develop action plans. The main instruction promotes and improves confidence in implementing compensation structures that relate to the behavioural standards of the facility. Leadership activities should also emphasize well known standards of conduct to promote trust between people.
8. Maintain Responsibility: Behavioural standards increase responsibility when management meets standard. They are not only allowed to adhere to the norms of behaviour, but are also strengthened if the consequences of their non-acceptance are also offered. I am convinced that the virtuous ideas and ethics are related to the values of good grandchild and that we have clear action expectations.
9. Behaviour Theory: Behaviour theory confirms theory to practice by invoking an ethical pattern of behaviour and specifying how innate evaluation can be manipulated. Ethical behaviour is more likely when behavioural standards are generally known and applied.
10. Reduce Legal Threats: By actively creating action standard, you can reduce the incidence of ethical and legal issues within your company. Such standards may in some cases provide legal evidence of good faith efforts to prevent the law from being violated and may reduce the risk of financial and other forms of punishment if such violation occur. Legal advice can advise administrators if they have to make good faith efforts to prevent illegal activities or that they can be used to reduce potential fines.
11. Improving Ethical Decision-Making: The standard of conduct forms the basis for ethical decisions. Offers a rational situation for the effective assessment of questions regarding ethical behaviour.

Conclusion:

The whole company depends on what is good, not only to make more money, but also to earn more money for the company and its employees. Ethically correct decisions may not be matched to make more money, but unethical practices can undermine a company's confidence that it can lead to ways to penetrate other companies within the company.

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